

D 12695

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Name.....

Reg. No.....

**FIRST SEMESTER (CBCSS—UG) DEGREE EXAMINATION
NOVEMBER 2021**

English

ENG 1(2) C01—ENGLISH FOR COMMUNICATION -ASPECTS OF ORAL AND
INTERPERSONAL COMMUNICATION

(2021 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Section A*Answer at least ten questions.**Each question carries 3 marks.**All questions can be attended.**Overall Ceiling 30.*

1. What is non-verbal communication ?
2. What is Listening ?
3. What is Feedback ?
4. What is a yes/no question ?
5. Give a few examples of expressions used to show strong agreement.
6. What is interference in communication ?
7. What is rhythm in connected speech ?
8. What is attitudinal barrier in listening ?
9. What is linguistic barrier in communication ?
10. Mention two examples of the written form of communication.
11. Identify the error in the pronunciation of the word “butter” by Kerala English speakers.
12. What is Paralanguage ?
13. What is Intonation ? Name the different types.
14. What is concreteness in communication ?
15. According to the learning pyramid, what is the most effective method of learning ?

(10 × 3 = 30 marks)

Turn over

Section B

Answer at least five questions.

Each question carries 6 marks.

All questions can be attended.

Overall Ceiling 30.

16. Describe the different types of communication.
17. What is the difference between upward communication and downward communication ?
18. What are the barriers to effective communication ?
19. You met a person on the train with whom you had a discussion about the problems faced by the youth today. Describe the person and mention the points he said to you in the journey.
20. You went on a one day picnic to a nearby waterfall. Describe the place and the environment briefly.
21. Write a note on learning pyramid.
22. Attempt the following :
 - i) Convert the sentence into a polite form: "Pass the book."
 - ii) Change the sentence into the negative form : "We are shifting today."
 - iii) Mark the stress in the word : 'Educate'.
 - iv) You are unable to answer a question asked by an interviewer. Express your inability to recall the answer.
 - v) Mention an expression to show that you do not agree to the speaker's opinion.
23. Answer the following :
 - i) Identify the common vowel in the following words : 'again,' 'above,' 'another.'
 - ii) What is the issue with the Kerala pronunciation of the word 'temple' ?
 - iii) What is common feature in the pronunciation of 'crumb,' 'dumb,' 'lamb,' ?
 - iv) What is the problem with the Kerala pronunciation of the words 'funny' and 'putting' ?
 - v) Identify the common vowel in: 'care' and 'hair.'

(5 × 6 = 30 marks)

Section C

*Answer any two questions.
Each question carries 10 marks.*

24. What are the major components of communication ?
25. You are preparing a power point presentation on the topic “Food Habits of the Younger Generation.” Write down the important points that you would add to your presentation.
26. You are engaging in a debate with a group on the topic “The influence of virtual games and mobile phones in making children lazy.” Make a note on the points that you are likely to mention in favour to the argument.
27. Write a telephonic conversation on any *one* of the two situations :
 - i) Calling your employer to request for a week’s leave due to an emergency.
 - ii) Calling the manager of a hotel to express your grievance regarding the misbehavior of one of their employees.

(2 × 10 = 20 marks)