

**D 53025**

(Pages : 2)

Name.....

Reg. No.....

**THIRD SEMESTER B.VOC. DEGREE EXAMINATION  
NOVEMBER 2023**

Logistics Management

SDC 3LM 13—E-COMMERCE MANAGEMENT

(2021 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

**Section A***Answer the following questions.**Each question carries 2 marks.*

1. What is E-commerce ?
2. What is WWW ?
3. What is EDI ?
4. How EDI supports in Order Processing ?
5. What is E-Marketing ?
6. What is the use of File Transfer Protocol ?
7. What is ISDN ?
8. What is the use of DSL ?
9. What is an Intranet ?
10. What are the uses of E-mail ?
11. What is Phishing ?
12. What are Malwares ?
13. What is Cyberstalking ?
14. What is an Electronic Cheque ?
15. What is Electronic Fund Transfers ?

(Ceiling = 25 marks)

**Turn over**

**Section B**

*Answer the following questions.  
Each question carries 5 marks.*

16. What are the limitations of e-commerce ?
17. What are the distinctions between e-commerce and e-business ?
18. What are the disadvantages of EDI ?
19. Which are the hardware requirements to connect the internet ?
20. What are the different uses of intranet ?
21. Which are the elements in the regulatory framework for information security in India ?
22. What is the significance of e-banking for banks ?
23. What are smart cards ?

(Ceiling = 35 marks)

**Section C**

*Answer any **two** of the following.  
Each question carries 10 marks.*

24. Bring out the history of e-commerce.
25. What are the types of e-commerce ?
26. Explain the characteristics of internet.
27. What is e-security ? Which are the ways to secure cyber security ?

(2 × 10 = 20 marks)